

# FIND THEM

## Support Guide for Families looking for a Missing Homeless Relative

Each week, Miracle Messages receives inquiries from families looking for their missing relatives who may be experiencing homelessness. Although this is the opposite direction of our typical search process – from an unhoused person to their loved ones – we developed "FIND THEM" to solve these cases.

FIND THEM cases are challenging but our volunteer digital detectives are committed: to date, we've been able to facilitate dozens of these "needle-in-a-haystack" reunions!

While we cannot guarantee that we will be able to locate your missing homeless relative, we will try our best. We just ask for your patience and responsiveness as we work through a fairly large backlog of FIND THEM cases. To support our efforts, please follow the following 7 steps:

- ❑ **STEP 1. Submit your FIND THEM case at [miraclemessages.org/findthem](https://miraclemessages.org/findthem).** Please make sure to fill out all the fields to the best of your ability. This is EXTREMELY helpful.
- ❑ **STEP 2. If you haven't done so already, file a missing person report with your local law enforcement agencies.** Once filed, be sure to check in with the relevant local police department or law enforcement agency once a month.
- ❑ **STEP 3. If/when the missing person report is filed, please [register the case with our partners at NAMUS](#),** the national information clearinghouse and resource center for missing, unidentified, and unclaimed person cases across the United States.
- ❑ **STEP 4. Check out [this guide from NAMI](#) on additional resources for finding a missing loved one.**
- ❑ **STEP 5. Join us for our monthly call for families looking for missing homeless relatives.** Upcoming calls are listed at [miraclemessages.org/events](https://miraclemessages.org/events)
- ❑ **STEP 6. Let us know your availability for a 30 to 60 minute initial call with one of our dedicated FIND THEM volunteers.** Feel free to email [hello@miraclemessages.org](mailto:hello@miraclemessages.org)
- ❑ **STEP 7. If your missing relative is located before we are able to locate them, please notify us at [hello@miraclemessages.org](mailto:hello@miraclemessages.org) so we can close the case. Thanks!**